

MV PEARL OF LONDON

CAPTAIN'S CONTROL OF VESSEL

During Hire, the Vessel will remain under complete control of the captain and/or crew. If for Weather, Tidal or other reasons, the captain considers it necessary to vary the Scheduled trip; his orders will be accepted by the Hirer. Should the Hirer have any cause for complaint, he/she must notify the captain before termination of the hire. Complaints not notified will not be accepted after the function.

LIABILITY OF THE OWNERS

The owners will not be liable for any Accident, Injury, Loss, Damage or Delay to person embarked, or their possession howsoever caused or during embarkation or disembarkation whether this be by negligence of their employees or otherwise.

DAMAGE AND LOSS

Hirers are liable for any Loss and Damage to the vessel's equipment or fixture and fittings any damage caused by them or persons in their party. Before embarkation of vessel the Organiser is invited to inspect the vessel.

THE COMPANY

London Party Boats Ltd. ("LPB") reserve the right to substitute another Vessel and, if necessary, for reasons beyond their control, to cancel the said party, but will not be liable for any expenses incurred by the hirers caused by such substitution or cancellation.

SET UP

We will endeavour to allow 60 minutes free set up time at Festival Pier before a function for organisers to set up and decorate, however this cannot always be guaranteed. Any clients requiring extra set up time are requested to book additional hours hire time.

Should you require any of the set-up time please let the office know at the time of booking, if set up time is not requested it will be assumed it is not required. Any clients requiring more than an hour set up time must book additional hours which will be charged at the normal hourly rate.

Passengers permitted on board during the set-up time is restricted to 10 people helping to set up. Any other passengers may be asked to disembark until the boat is ready for boarding.

During the free set up time LPB reserve the right to clean and re-stock the vessel, take deliveries and conduct viewings.

EMBARKATION

The vessel will be ready for boarding 15 minutes before the requested embarkation time and passengers will not be permitted to board before this time, regardless of the weather conditions. Organisers are requested to pass this information to their party to ensure they arrive at the correct time.

The vessel will leave the pier at the requested time and anyone not on board will be left behind. LPB will not be responsible for late passengers missing the function.

DISEMBARKATION

The boat will arrive at the chosen disembarkation pier 15 minutes before the end of the function which is when the bars will close. Passengers will then have 15 minutes to finish their drinks and disembark. All passengers must be disembarked by the end of the function.

Passengers delaying the end of the function will incur additional hourly charges at the appropriate rate and these will be billed to the organiser.

RECEPTION DRINKS

Reception drinks by the glass/plastic will be out on a table and handed to passengers by a member of bar staff when boarding.

CORKAGE

Unfortunately, clients are not permitted to bring any of their own beverages on board, but can purchase bottles of champagne, sparkling wine, red, white and rose wine prior to the function. We do have special discounts for 10 or more bottles if booked in advance, please ask one of our sales team for more information and prices.

Any unauthorised drinks found on the vessel will be confiscated.

GLASSES

All drinks from the bar are served in plastic glasses regardless of type or quantity of drink purchased. Soft drinks, spirits and mixers, half pint of lager and wine are served in half pint plastic tumblers. Pints of lager are served in plastic pint glasses. Champagne and sparkling wine are served in plastic flutes.

Please note glassware can be arranged on this vessel for a supplement fee.

BAR / BAR STAFF

The hire of the vessel includes the cost of the bar staff and subject to our passenger number surcharge as stated below.

Alcohol will not be served whilst alongside a pier and if you arrange for the boat to remain at a pier for any length of time during a function then the bars will be closed. It is the organiser's responsibility to ensure that their guests understand this.

On functions where more than 10% of guests will not be drinking alcohol, the office should be notified in advance of the booking as a surcharge may apply. Failure to notify the office will result in the bar manager adding a fee prior to departure.

PASSENGER NUMBERS

If passenger numbers fall below the stated number a surcharge may be applied.

(I.e. if stated over 180 passengers and on the cruise said number falls dramatically below, you will be charged for the extra bar staff at our hourly rate).

CATERING

Catering, entertainment and security services are subcontracted. We will always do our best to provide the service as confirmed but if because of exceptional events outside of our control, including but not limited to major traffic incidents, severe weather, acts of God or terrorist attacks, the service cannot get to the pier in time for the start of your function we will not be held liable for any loss of cruise time or costs of replacement services. We will endeavour to match the menu but reserve the right to substitute items of a similar value.

Clients using LPB caterers must order food for everyone on board. All menus require a minimum of 50 covers to be ordered. If your passenger numbers are less than 50 you can still order catering through our subcontractor but must pay for the minimum of 50 covers.

Clients may use their own caterers for a surcharge. This surcharge will apply to everyone on board regardless of whether or not they eat anything. The surcharge does not cover any beverages. This surcharge only covers the waste disposal and does not include use of any utensils, crockery, cutlery or linen.

All dietary requirements must be given no later than one week before the charter date. Any requirements provided after this date are not guaranteed to be accommodated for.

Please note any serving galleys onboard are strictly limited to LPB staff access only and cannot be used/hired when providing own catering.

BIRTHDAY CAKE

A £50.00 Deposit is payable on arrival and will be refunded after the party (Subject to Conditions).

PHOTOGRAPHY

Any photographs taken on-board by our in-house photographer remain the property of LPB and can be purchased direct from us either on the cruise or after the event subject to availability. By signing our T&C'S you agree to LPB using any such photography for promotional purposes, to include printed advertisements, web content and email campaigns.

TABLES AND CHAIRS

Extra tables and chairs can be hired from LPB. Please contact the sales team for further information.

Removal of any tables and/or chairs onboard incurs an additional cost for storage.

ENTERTAINMENT

Noise limiters are fitted on all our vessels in order to comply with current noise regulations and these are under the Captains control at all times.

Clients wishing to provide their own entertainment must hire LPB DJ equipment. We do not allow any own DJ equipment to be brought on board.

SECURITY

On selected functions security will be required at LPB's discretion. Please speak to a member of the sales team for further information.

CHALLENGE 21 POLICY

LPB operates a challenge 21 policy. So, if you are lucky enough to look under 21 and would like to purchase alcohol, please bring valid identification with you. Failure to provide valid ID will result in no alcohol to be purchased.

We only accept the following forms of ID:

- International passport
- UK photograph driving licence

BOOKING

No booking can be confirmed until a completed and signed copy of the Booking Form indicating acceptance of these Terms and Conditions has been received and accepted by the Company. All bookings, with agreed prices, will be confirmed to the Organiser by the Company in writing.

Any person named on the Booking Form as Organiser shall be considered the Hirer and shall be bound by these Terms and Conditions and shall be liable for all charges made by the company. Where two or more persons are named they shall each be considered the Hirer and shall be jointly and severally liable under these conditions.

Hirers must be over the age of 21 to hire any of our vessels, proof may be required and subject to LPB discretion.

HIRE FEE

A Non-Returnable Deposit is payable upon Booking.

CANCELLATION

No cancellation will be accepted within 21 days prior to your function. If you do wish to cancel your function within the 21-day period, you are still liable to pay the full amount from your invoice.

We require payment to terms. Payment must be made on time, in full, and without any deduction, set off or counterclaim. In the event that an account is outstanding, we will refer the matter to our debt collection agent, which will incur costs. Any costs incurred to collect the debt will be added to the debt, plus VAT at the prevailing rate. You agree that you will be legally liable to pay us that surcharge, and that payment of the same can be enforced against you in court.

The booking deposit is non-refundable.

LPB reserve the right to cancel a function or retain all/part of any payments made if it is discovered that the information given by the client on the provisional booking form is in any way false, or if the function contravenes any part of these terms and conditions and in this situation no refunds will be given.

UNDER 21 YEARS OF AGE PARTIES

Security staff will be required.

All 21 and under events can be booked on a Monday-Wednesday evening only.

For bookings of 18 years or younger, the party must finish before 10pm.

PAYMENT

All invoices are payable in full 21 days before the function.

Any additional charges incurred during the function must be settled at the end of the function by card or cash. Cheques are not accepted at this time.

In the event of any accounts not being settled by the end of the function LPB will invoice for the amount outstanding plus a 10% administration charge.

GENERAL

We regret the following are not permitted on board under any circumstances:

LPB Booking Terms and Conditions

2019

Party poppers, Silly string, Confetti or table confetti.

Dry ice or Bubble machines.

Lit candles, sparklers, fireworks or similar.

25% DISCOUNT ON BOAT HIRE

25% discount is only valid during the months of January, February, March and April.

No other promotional discounts or offers can be used in conjunction with this offer.

PIRATE RADIO STATIONS

No event shall take place, which makes reference, either directly, or indirectly, to any pirate radio station in any form. Advertising of any event shall not include either the name of any pirate radio station, or of any person connected with any pirate radio station. No DJs, MCs or other people working for any pirate radio station shall be allowed to perform at this venue. During the event, no reference shall be made to any pirate radio station. Any breach of this clause will render the Client liable to summary cancellation of the event, with no reimbursement of costs.

The company will endeavour to make your party successful, and to this end we offer you river knowledge and skill.